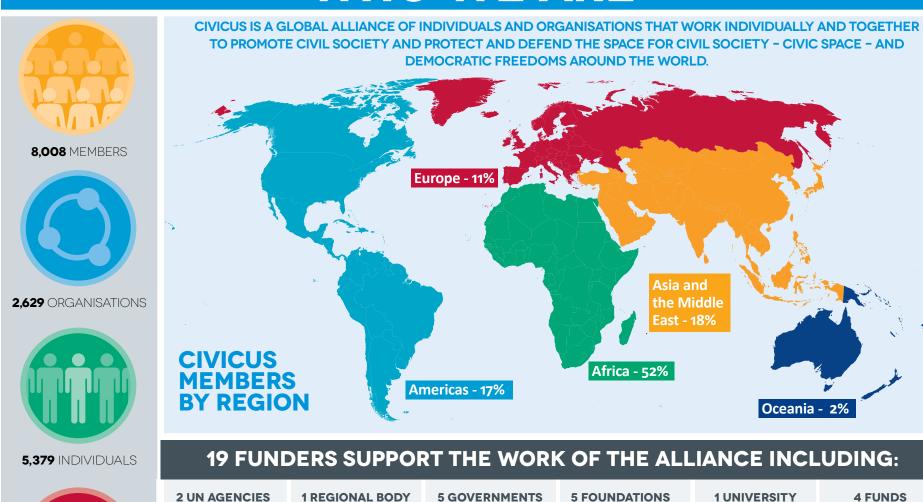


WHO WE ARE

















Cick on the logos for more information

Working with partners, we connect the experience of our grassroots members with cutting-edge research to influence national, regional and global policymakers to protect and promote the freedoms of association, peaceful assembly and expression. We convene and connect our members and partners to build solidarity across borders and catalyse innovation, boost accountability and strengthen civil society around the world.

Stanford

University

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INTRODUCTION: PROVING THE POWER OF COLLECTIVE ACTION

2018/2019 has been a time in which the value and impact of collective civil society action has been felt and sustained by millions around the world. From the uprising in Sudan to youth-led climate action around the world to protests for democracy in Hong Kong, collectively what we have seen – and what the alliance has lived – gives us hope. It demonstrates that through the power of partnership, by working in a broad coalition, and by sharing what works and being nimble with approaches and tactics, civil society can gain ground and build momentum to ensure fundamental freedoms around the globe.

"WHAT IS HAPPENING
IN THE WORLD
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TRUE ALLIANCE OF
INDIVIDUALS AND
ORGANISATIONS.
IT IS IN THAT SPIRIT
THAT WE PRESENT
THE ACHIEVEMENTS
AND WORK OF THE
ALLIANCE THIS YEAR."

Yet, as the 2019 State of Civil Society Report makes clear, there are still reasons for deep concern. Continuing right-wing populism and nationalism, the growing power and influence of anti-rights groups and planet-altering events like the burning of the Amazon are just a few examples that show that there is still work to do to ensure that joint action, dynamic responses, long-term thinking and working in solidarity become the norm.

What is happening in the world requires us to evolve, to innovate, to be more effective and to act as a true alliance of individuals and organisations. It is in that spirit that we present the achievements and work of the alliance this year.

Institutionally, 2018/2019 was a year of transition and growth as we completed the second year of our 2017-2022 Strategic Plan and continued building the infrastructure and systems that will allow CIVICUS to do our work at the highest level.

The global alliance doubled in size, growing to 8,008 members and hundreds of partners in 180 countries. We are excited and grateful to be joined by 4,000 new alliance members and committed advocates of civil society

with whom we can learn and find ways to respond to local and global challenges together. Organisationally we are being stretched to rethink programmes and activities and to accommodate and engage members and partners in new and impactful ways that respond to evolving challenges at scale while maintaining the spirit of solidarity that is the heart of our work.

In January 2019 we were fortunate to welcome Lysa John as CIVICUS's new Secretary General. Lysa has already challenged the secretariat to expand our ways of working, building on CIVICUS's strong track record in thought leadership beyond global initiatives such as the CIVICUS Monitor to support work that speaks more directly to local and constituency-relevant issues. These include our groundbreaking Access to Resources for Civil Society Organisations in Latin America report that aims to strengthen data-driven advocacy and deepen donor impact across the alliance and our brief on the civic space challenges faced by Women Human Rights Defenders.

We were further strengthened in April 2019 when we welcomed new Board Chair Julia Sanchez and the alliance elected two new Board members, Betty Barkha and Serap Altinisik. Betty and Serap replace outgoing Board member Oyebisi Babatunde Oluseyi and outgoing Board Chair Anabel Cruz. We thank them for their leadership, their vision and their commitment to building the alliance.

Now and always, we are listening. We welcome your ideas and feedback. They will help ensure that together we move the CIVICUS alliance closer to achieving its vision. Thank you for all you do.

What follows are some examples of achievements, work in progress and lessons learned in 2018/2019, told through the stories of alliance members all around the world.





ACHIEVEMENTS

THE FOLLOWING STORIES CAPTURE DIFFERENT ELEMENTS OF THE CIVICUS ALLIANCE'S ACTIONS AND ACHIEVEMENTS IN 2018/2019, ACROSS OUR 3 STRATEGIC GOAL AREAS.

STRATEGIC GOAL

Working in collaboration, we connect the experience of CIVICUS grassroots members with cutting-edge research to influence national, regional and global policymakers to protect and promote dialogue, public accountability, democratic freedoms and the freedoms of association, peaceful assembly and expression around the world.

In 2018/2019, we raised awareness of the work of women and environmental human rights defenders, and mobilised solidarity to support them. We promoted public accountability. We contributed to initiatives that saw the release of activists and journalists jailed for their advocacy in Africa and the Middle East.



MONITOR RATING: CLOSED

"IN STARK CONTRAST WITH THIS CELEBRATED MOMENT OF LIBERATION FOR SAUDI WOMEN THE END OF THE DRIVING BAN AND THE RHETORIC OF SAUDI VISION 2030], WOMEN'S **HUMAN RIGHTS DEFENDERS HAVE** BEEN ARRESTED AND **DETAINED ON A WIDE** SCALE ACROSS THE COUNTRY, WHICH IS TRULY WORRYING.

ADVOCATING FOR WOMEN HUMAN RIGHTS DEFENDERS

Free Saudi Women Coalition (link to video)



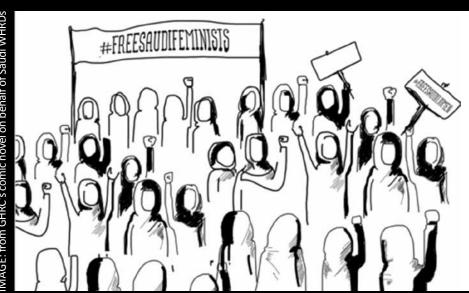
Since 2016, the CIVICUS alliance has been working with partners to raise awareness of the critical role of women human rights defenders (WHRDs), particularly in the Middle East and North Africa, in work led by the Gulf Centre for Human Rights (GCHR) with the International Service for Human Rights and CIVICUS.

In May 2018, before the ban on women driving was lifted, the Saudi Arabian government stepped up its campaign of arrest and detention of WHRDs, targeting prominent activists working on the freedoms of association, peaceful assembly and expression, likely as a warning signal to those advocating for greater rights and challenging the male guardianship system, in which women need permission from male guardians for a range of actions. Those arrested included Eman Al-Nafjan, Loujain Al-Hathloul, Aziza Al-Yousef, Nouf Abdelaziz, Dr Hatoon Al-Fassi, Samar Badawi, Nassima Al-Sadah, Amal Al-Harbi, Shadan Al-Anezi, Dr Aisha Al-Manae, Dr Hessa Al-Sheikh, Dr Madeha Al-Ajroush, Walaa Al-Shubbar, and one man, Mohammed Al-Bajadi.

Nine independent United Nations (UN) experts condemned the 2018 arrests and called for the women's release. They stated, "In stark contrast with this celebrated moment of liberation for Saudi women [the end of the driving ban and the rhetoric of Saudi Vision 2030], women's human rights defenders have been arrested and detained on a wide scale across the country, which is truly worrying."

Since the arrests, GCHR has acted as a conduit to to link Saudi activists and supporters with international CSOs and the GCHR-led coalition has worked to pressure the government to free the women.

Advocacy efforts to date include: the issuing of two GCHR reports, two UN submissions, including a joint statement and joint submission for Saudi Arabia's November 2018 Universal Periodic Review at the UN Human Rights Council (UNHRC), and one oral statement; bringing and hosting Saudi and Yemeni WHRDs to share their experience with decision-makers at side events at the UNHRC in September 2018 and March 2019 and the March 2019 Commission on the Status of Women; CIVICUS support to GCHR through a Lifeline Crisis Fund grant; and conducting several online campaigns: #FreeSaudiActivists, #FreeSaudiWomen, #StandwithSaudiHeroes and #StandWithSaudiFeminists. Saudi Arabia was added to and remains on the CIVICUS Monitor Watch List of countries that are facing serious and increasing threats to civic space (which currently also includes Afghanistan, Serbia, Sudan and Venezuela).



In March 2019, Aziza, Iman and Loujain were among 11 women activists brought to trial before the Criminal Court in Riyadh. The court session was closed; charges included those of contacting foreign media, promoting women's rights and calling for the end of the male guardianship system.

Following the court session, some of the women have been provisionally released, but they continue to face trial and remain at risk of being sentenced to prison terms.

The coalition will continue to advocate for:

- 1. The immediate and unconditional release of all WHRDs detained for exercising their fundamental freedoms, and the dropping of all charges against them, including against those provisionally released;
- 2. The immediate movement from solitary confinement of WHRDs;
- 3. The holding of prompt, effective and credible investigations into all allegations of torture, with perpetrators held accountable and victims provided with effective remedy in line with international standards;
- 4. The immediate abolition of the male guardianship system and repeal of other laws that discriminate against women and girls in Saudi Arabia.

At the UN, the coalition will continue bilateral diplomacy efforts for WHRDs still in prison, institute a standing WHRD side event at all future UNHRC sessions and work toward a formal resolution against Saudi Arabia to hold the state accountable.

Follow @GulfCentre4HR
 CIVICUS Monitor rating for Saudi Arabia: Closed
 Thomson Reuters 2018 finding: Saudi Arabia is the world's fifth most dangerous place for women



PROTECTING ENVIRONMENTAL DEFENDERS: GUATEMALA AND THE ESCAZU AGREEMENT

While 2018 marked the 20th anniversary of the UN's declaration to protect human rights defenders, it also saw the highest ever number of human rights defenders killed – 321 in 27 countries, according to global data reported to Front Line Defenders.

A reported 247 defenders (77 per cent) lost their lives protecting environmental rights in 2018. Many of them came from indigenous communities.

In response to the killing of eight environmental defenders in Guatemala between January and August 2018 and at the request of members in Guatemala, CIVICUS and partners the International Land Coalition and Front Line Defenders led a solidarity mission to Guatemala in August 2018 accompanied by Guatemalan civil society organisations (CSOs) Udefegua Guatemala, Pastoral de la Tierra Nacional and Comité de Desarrollo Campesino (CODECA).

The mission occurred in the context of worsening security for Guatemalan defenders, including criminalisation, defamation and arbitrary detentions. There have also been a series of increasing attempts to entrench impunity for corruption by the political leadership. In addition to applying international pressure to protect environmental defenders, the mission's purpose was to gather information to form recommendations on how best to protect defenders and advocate for Guatemala's signature and ratification of the Escazù Agreement (the Regional Agreement on Access to Information, Public Participation and Justice in Environmental Matters in Latin America and the Caribbean). The Escazù Agreement, developed in partnership with civil society, is the first ever binding international instrument that includes commitments for the protection of environmental defenders, recognises the right to a healthy environment and establishes protections for individuals who work in defence of this right

"247 DEFENDERS (77%) LOST THEIR LIVES PROTECTING ENVIRONMENTAL RIGHTS IN 2018, MANY OF WHOM CAME FROM INDIGENOUS COMMUNITIES." in Latin America and the Caribbean. Recommendations from the mission were captured in a report, Losing One's Life to Defend the Land, and brought for discussion at a side event at the UNHRC in March 2019. The event focused on how the current reality and the Escazù Agreement should inform UNHRC discussions on environmental defenders and how UNHRC members can help establish normative standards for protection.

CIVICUS and partners invited indigenous activist and environmental defender Leiria Vay Garcia of CODECA to the UNHRC to lead and moderate the discussions.



"La criminalización de los defensores Guatemala se da por conflictividad agraria que se vincula a la reconcentrarción de tierra y a los proyectos extractivos que se realizan en los territorios habitados por los pueblos indígenas sin la consulta de estos." - Leiria Vay Garcia, indigenous environmental defender

[The criminalisation of defenders in Guatemala is due to the agrarian conflict that is linked to the reconcentration of the land and to extractive projects that are being carried out in indigenous territories without consulting them [indigenous peoples].]

While the targeting of Guatemalan defenders paused for several months after the solidarity mission, it began anew in 2019 in Guatemala, along with further targeting across the region, particularly in Colombia.

As a result, CIVICUS and partners, working together with the UN Economic Commission for Latin America and the Caribbean, have created a wider regional advocacy coalition which is continuing to promote attention on and support for the Escazù Agreement, including having done so during the UN High-level Political Forum on Sustainable Development in July 2019. In Leiria's words:

"Muchisimas gracias por el espacio y apoyar el compartir la realidad de Guatemala. Ha sido muy importante para mi y creo que muy importante para denunciar y con ello frenar un poco toda la represión contra los pueblos que defienden ddhh.

Creo que estos espacios son muy importantes seguirlos haciendo a nivel de mecanismos de ONU como otras organizaciones/instituciones y medios de comunicación a nivel internacional."

[Thank you for the space and support for sharing the reality in Guatemala. It has been important for me and I think it is very important to denounce and with that stop (or slow) the repression against people who defend environmental rights. I think these spaces are very important to continue speaking in front of UN mechanisms, other organisations and media at the international level.]

- Follow #AcuerdoDeEscazù and #EscazuAgreement
- CIVICUS Monitor rating for Guatemala: Obstructed



MONITOR RATING: OBSTRUCTED

"ZAMBIA HAS RATIFIED THE INTERNATIONAL COVENANT ON CIVIL AND POLITICAL RIGHTS (ICCPR) AND THE AFRICAN CHARTER ON HUMAN AND PEOPLES' RIGHTS, BOTH OF WHICH PROTECT THE FREEDOMS OF PEACEFUL ASSEMBLY AND EXPRESSION AND PROHIBIT DISCRIMINATORY STATE ACTION ON THE BASIS OF POLITICAL OPINION.

PROTECTING THE RIGHT TO PEACEFUL PROTEST: 42 FOR 42



FROM LEFT TO RIGHT: Lewis Mwape (Zambia Council for Social Development); Laura Miti (Alliance for Community Action); Sean Enock Tembo (Patriots for Economic Progress); Bornwell Mwewa (Activist); Fumba Chama, aka Pilato (local musician & activist); Mika Mwambazi (Activist).

The Alliance for Community Action, based in Lusaka, Zambia, works to strengthen the supply of and demand for public resource accountability across the country.

Alliance Director Laura Miti, along with members of the public and five fellow civil society organisers - Bornwell Mwewa, Fumba Chama, Lewis Mwape, Mika Mwambazi and Sean Tembo – planned and held a peaceful protest on 29 September 2017 questioning why the Zambian government spent US\$42 million on the purchase of 42 firetrucks. The protest was planned to coincide with the National Assembly's annual budget review to call attention to potential corruption and misuse of funds. In accordance with the law, organisers informed police of their intent to gather.

Zambia has ratified the International Covenant on Civil and Political Rights (ICCPR) and the African Charter on Human and Peoples' Rights, both of which protect the freedoms of peaceful assembly and expression and prohibit discriminatory state action on the basis of political opinion.

However, police detained the six organisers before the protest began. They were held for 10 hours and later charged with disobedience of lawful orders contrary to section 127 of the Penal Code Chapter 87, the penalty for which is up to two years in prison.

Together with Amnesty International, CIVICUS staff campaigned on behalf of the activists, lobbying and seeking the support of several key South African actors, including the Department of International Relations and Cooperation, the Southern African Litigation Centre, which provided legal advice, the Foundation for Human Rights and the Southern Africa Regional Office of the Office of the UN High Commissioner for Human Rights. Further, CIVICUS hosted a side event at the Southern African Development Community Summit in Windhoek, Namibia in July 2018 to bring regional pressure.



Miti and her fellow protesters were called before Zambian magistrates 13 times, particularly between September 2017 and December 2018, with their frequent appearances designed to exhaust, intimidate and deter them and other activists supporting them. Working with the Zambian Council for Social Development (a member of CIVICUS's Affinity Group of National Associations (AGNA) network), the Fight Inequality Alliance and Amnesty International, CIVICUS conducted a joint online campaign to bring public attention to the case and build solidarity each time the activists appeared in court.

At the final hearing on 21 December 2018, Judge Mwaka Chigali Mikalile dismissed the charges and acquitted all six defendants, delivering the verdict of 'no case to answer'. In her written opinion, Judge Mikalile concluded that although the police were acting in a public capacity, the order to stop protesting was not backed by law, and that in this case the police were an obstacle to the proper administration of the Public Order Act.

Follow #SpeakUpZambia

CIVICUS Monitor rating for Zambia: Obstructed

Interview with Laura Miti

• Civic Space in Zambia: Freedom in Chains? by McDonald Chipenzi

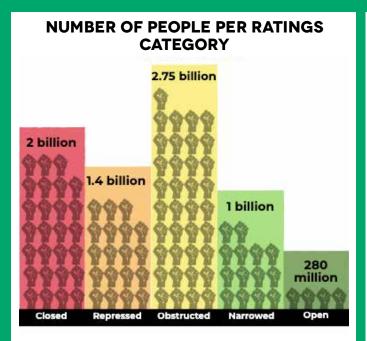
Case analysis by Clooney Foundation for Justice

TRACKING CIVIC SPACE

The CIVICUS Monitor is the alliance's groundbreaking research collaboration conducted with 21 research partners worldwide who monitor and report on civic space restrictions in close to real time. Its purpose is to track threats to civil society in each country and to use the data it gathers to hold decision-makers accountable through data-driven, effective advocacy. There were 52,424 unique visitors to the CIVICUS Monitor in 2018/2019.

In addition, the research partners built on their research in 2018 to inform a report, People Power Under Attack (available in English, French and Spanish). The report makes calls for action in the 111 countries, out of 196, that are seriously restricting people's fundamental freedoms of association, peaceful assembly and expression, and also celebrates progress – in Ethiopia, where political prisoners have been released, restrictions lifted and legal reform processes begun, and in Canada, Ecuador and The Gambia.

PROTEST PREVENTED



ATTACKS ON JOURNALISTS CENSORSHIP HARASSMENT EXCESSIVE FORCE DURING PROTEST DETENTION OF HRDS INTIMIDATION PROTEST DISRUPTION PROTESTERS DETAINED RESTRICTIVE LAW

journalists are referenced in over one quarter of all reports published on the CIVICUS

TOP 10 GLOBAL CIVIC SPACE

DEFINING PEACEFUL ASSEMBLY

As a direct result of advocacy through the Civic Space Initiative, which brings our partners Profit Law, European Centre for Not-for-Profit-Law, Article 19 and together with CIVICUS, the UN Human Rights Committee will be focusing its next General Comment (an interpretation of legal opinion underlying the ICCPR) on the right to peaceful assembly. Once completed, this new legal definition will allow for more effective advocacy on the right to peaceful assembly around the world.



REIMAGINING DEMOCRACY

In July and August 2018, alliance members and partners hosted Democracy Dialogues in 15 countries. Building on the analysis of the State of Civil Society Report, 897 members of the public of all ages participated in informal discussions in English, French and Spanish on how they want democracy to work for them and what they can do to strengthen democratic freedoms.

The dialogues were part of a year-long research project, Reimagining Democracy, which also included 97 interviews and 54 open-call contributions, reaching people in over 80 countries. These informed a report, Democracy for All: Beyond a Crisis of Imagination, published in English, French and Spanish, which offers a new vision of participatory, people-centred democracy.

Follow @CIVICUSMonitor



STRATEGIC GOAL

Through fostering communities and networks across the alliance, we convene and connect members and partners to build and sustain solidarity. In 2018/2019, our work focused on building the strength and accountability of the alliance through the launch of the CIVICUS Membership Solidarity Fund; bringing together alliance members at International Civil Society Week, hosted in the Balkan region for the first time; experimenting with youth-led programming by supporting a group of young activists who are leveraging data for the achievement of the Sustainable Development Goals (SDGs); and building on the experience of the alliance to explore innovative approaches to civil society resourcing, including effective rapid response resourcing mechanisms and ways of shifting resources to grassroots movements.

SPREADING SOLIDARITY

In December 2018, as a part of the new and more diverse and inclusive Membership Policy, the alliance launched the CIVICUS Solidarity Fund — a member-led and member-resourced fund accessible to small formal and nonformal CSOs, individuals, movements, advocates and social entrepreneurs that are contributing to impact across the alliance.

"THE MAG IS A GREAT GROUP. IT'S ABOUT LEARNING. TOGETHERNESS, AND IT'S VERY INCLUSIVE. IT HAS GIVEN ME THE OPPORTUNITY TO IDENTIFY TALENT AND GOOD IDEAS WITHIN A NETWORK AND EXPOSED ME TO THE PROCESS OF HOW TO DO SO. SOMETHING WHICH I CAN USE IN MY OWN WORK. IT FEELS GOOD TO CONTRIBUTE TO THE [CIVICUS] MANDATE."

- MAC MEMI

All voting membership fees received by CIVICUS go into the fund. A rotating Membership Advisory Group (MAG), drawn from members, leads the distribution of the fund and is responsible for deciding which projects to fund, evaluating their impact and reporting back to the alliance. Those receiving funds receive mentorship and visibility in addition to financial support.

In the first round, 213 members applied to be a part of the MAG, and 10 were selected in February 2019. The MAG met for the first time in April 2019 to evaluate the first cycle of proposals received.

To date, MAG members have appreciated the opportunity to play a new role, as some participants had previously not had the opportunity to lead or shape selection processes or play the role of a donor prior to their MAG experience. They have also reported that they appreciate connecting with others and feeling a part of something bigger than their individual, organisational efforts; getting to exercise leadership through contributing to the CIVICUS mandate and living out CIVICUS alliance values; feeling visible, validated and legitimated by and through their engagement; and learning and cascading new skills to their communities and networks.

"The MAG is a great group, it's about learning, togetherness, and it's very inclusive. It has given me the opportunity to identify talent and good ideas within a network and exposed me to the process of how to do so, something which I can use in my own work. It feels good to contribute to the [CIVICUS] mandate." – MAG member

Read on for more and visit our website for stories on the first round of grant recipients.

CELEBRATING THE POWER OF TOGETHERNESS: #ICSW2019

Belgrade, Serbia, 8 to 12 April 2019 saw 594 members and partners of the alliance from 93 countries gather for International Civil Society Week, co-hosted by Civic Initiatives and the Balkan Civil Society Development Network, together with 42 event partners and 14 event supporters. The event, on the theme of 'the Power of Togetherness', was co-designed with participants and facilitated discussion and joint action to protect and defend civic space, strengthen the resilience of civil society and catalyse support for democratic freedoms.



MONITOR RATING: NARROWED

See video highlights and our report for more, including details of the 25 local events.

• CIVICUS Monitor rating for Serbia: Narrowed























ACCELERATING YOUTH ENGAGEMENT AND THE SUSTAINABLE DEVELOPMENT

Together with partners the Bill & Melinda Gates Foundation, George W. Bush Institute, Obama Foundation, Restless Development and Action for Sustainable Development, during 2019, CIVICUS is running a year-long pilot programme, the Goalkeepers Youth Action Accelerator, to create a community of young leaders who are leveraging data to accelerate progress on the SDGs.

In response to the challenges that young people face in accessing the funding and support necessary to resource their work, the Accelerator is supporting 26 people, known as Goalkeepers, who are under the age of 35 and from 22 countries to scale up initiatives that leverage data to make progress on SDGs 1-6 to address poverty, hunger, health and well-being, education, gender equality and water and sanitation.

GOALKEEPER NAY LIN TUN is coordinating humanitarian support and ensuring access to healthcare for those affected by the conflict in Northern Rakhine State, Myanmar:

"The government has limited movement in the area so there is currently limited access for international organisations to provide basic humanitarian support to the community. More than 40,000 people have fled from villages and are staying at internally displaced population sites.

When it comes to healthcare access, there are lots of barriers when reaching health centres. Many in rural areas have been damaged. Hospitals are often expensive and far from villages, and health knowledge in the communities is low. My project focuses on a community reporting system for healthcare actors. Community members flag health problems to key stakeholders and policymakers for urgent action. This allows the voices of the community to be heard and highlight issues and raise awareness of people's needs at a large scale."

- Hear directly from Nay Lin Tun and read an interview • CIVICUS Monitor rating for Myanmar: Repressed
 - Sustainable Development Goal: 3





GOALKEEPER DARIELE SANTOS is tackling working conditions in Brazil's fashion industry:

"Instituto Alinha – my organisation – was born out of outrage after discovering that the fashion industry employs thousands of workers under slave-like conditions.

There are an estimated 12,000 small sewing workshops in São Paulo alone. The owners of such workshops and their employees – often family members – work an average of 90 hours per week and they earn around US\$0.70 per finished clothing item. This is the reality of many of Brazil's small workshops.

We work by counselling sewing workshops through formalisation processes so that they become legal and safe and we connect them with stylists and brands who are interested in making fair and sustainable fashion. Through the Goalkeepers Youth Action Accelerator we are creating a campaign telling the stories of the seamstresses so that brands and consumers can engage in behavioural change and re-evaluate the sustainability of the fashion industry as it is right now."

> • Hear directly from Dariele Santos and read an interview CIVICUS Monitor rating for Brazil: Obstructed

> > Sustainable Development Goal: 1



So far, Goalkeepers have expressed increased confidence in their work as activists and as accountability advocates to advance the SDGs. In the first six months of the initiative, they have also reported increased capacity to monitor and assess project progress and capture and visualise data.





MONITOR RATING: OBSTRUCTED

WORKING WITH THE POWER OF THE ALLIANCE TO ADVANCE CIVIL SOCIETY RESOURCING

Increasingly CIVICUS is convening alliance members to track emerging issues and gather intelligence in a systematic way in relation to changing contexts. Two significant advances in 2018/2019 have been the development of ideas for adapting rapid response mechanisms (RRMs) and on how to better connect resources and grassroots movements.

In April 2019, 40 members and partners of the alliance – activists, members of civil society, funders and those who manage RRMs – met to explore how to adapt existing RRMs. Activists identified key recurring challenges: difficulties in accessing information on support opportunities, language barriers, eligibility criteria that are mostly restricted to formal CSOs, digital insecurity, fear of reprisals in closed and repressed civic spaces and heavy donor requirements. In response, the group discussed key adaptations: leveraging non-financial resources, promoting collective approaches, using local intermediaries for funding, promoting deeper dialogue between donors and grant recipients and adoption by both sides of a more holistic, long-term and sustainable mindset to rapid response support.

As a next step, participating RRMs are setting up a referral mechanism to better coordinate and complement responses when crises arise in specific countries. In 2019/2020, the idea will be further developed and piloted for impact.

From February to June 2019, CIVICUS also embarked on a consultation process with activists, organisers, young leaders and progressive funders to gather information and sense check ideas on how grassroots groups and activists based in the global south can mobilise adequate support to overcome the growing ecological, social, political and economic challenges they face.

Four key concepts emerged: 1) a grassroots change lab; 2) a non-branded basket fund; 3) a quality trademark for funders; and 4) an online resourcing platform.



A GRASSROOTS CHANGE

LAB - a flexible working space within countries that welcomes people from grassroots movements, civil society organisations (CSOs) and funders, to work in the same space, meet and make connections. It would offer incubator sessions to co-create and fund new projects, share new business models, provide training and seminars, and offer access to peer and expert advice on resourcing.



A NON-BRANDED BASKET

FUND – which distributes small unrestricted grants (up to US\$50,000) to frontline groups, using light and creative application and reporting processes, facilitated by a new bespoke app and designed and governed by CSOs.



A "QUALITY TRADEMARK" FOR FUNDERS - which

would incentivise and reward
funders for empowering
engagement with grassroots
movements. The quality
trademark would be designed
by activists and implemented
by a secretariat, and would
support funders to improve
their policies and practices with
training and support.



AN ONLINE RESOURCING

PLATFORM – which would connect, advise and support grassroots movements to meet their resourcing needs and develop new, alternative resourcing approaches. It would be designed by tech experts working with activists, and facilitate access to opportunities and technical advice while contributing to efficiencies and connections.

Key lessons learned from consultations include: the power of co-creation, the importance of context, the need for inclusion and the notion that safe physical space, as well as safe digital space, can be a significant resource.

Los activistas atacados necesitan ayuda urgente

Strategic Recommendations to increase resources going to civil society groups in the global south

APPROACHES,
USING LOCAL
INTERMEDIARIES
FOR FUNDING,
PROMOTING DEEPER
DIALOGUE BETWEEN
DONORS AND GRANT
RECIPIENTS AND
ADOPTION BY BOTH
SIDES OF A MORE
HOLISTIC, LONG-TERM
AND SUSTAINABLE
MINDSET TO RAPID

RESPONSE SUPPORT."

"THE GROUP

DISCUSSED KEY

LEVERAGING NON-

FINANCIAL RESOURCES.

ADAPTATIONS:

PROMOTING

COLLECTIVE

25 YEARS OF CITIZEN ACTION

2018 marked the alliance's 25th year of advocating on behalf of citizen action. Our 25-part blog series on the changing face of civil society, citizen action and civic space curated a diverse range of voices and perspectives from across the spectrum. #CIVICUS25Years

RESOURCING YOUTH

In January 2019, the alliance launched a three-year project to research and explore how to better resource and support young activists around the world. In the first six months of 2019, we completed comprehensive desk research; held two participatory workshops with young alliance members; conducted 25 interviews with youth-led groups, movements and donors in Africa and Latin with young people, funders and America; hosted a other supporters of youth-led groups and movements; together with our partner convened over 200 participants to discuss How To Resource Youth-Led Mov ry through a youth-led webinar; and selected a team of nine young activists around the world who are co-creating a framework and mechanism for a youth resourcing pilot to be launched in March 2020.



STRATEGIC GOAL

Working with members and partners, we catalyse and test new ideas, bolster accountability and strengthen civil society around the world. In 2018/2019, our work focused on cascading tools for innovation, promoting and testing mechanisms for primary constituent accountability as a means to build resilience, improving our own accountability through better planning and promoting diversity and inclusion across the alliance.

CONNECTING SUPPLY AND DEMAND: CASCADING LEGAL **RESOURCES IN SOUTH ASIA**

"THE MAPPING COMPILES LAWS THAT IMPACT ON CIVIC SPACE AND **HUMAN RIGHTS IN** SOUTH ASIA IN AN **EFFORT TO COUNTER** THE INTENSIFYING **REGIONAL TREND OF** CLOSING CIVIC SPACE."

Since its incubation in 2015/2016, Innovation For Change (I4C) has sought to connect people, technology and ideas across seven regional hubs to co-create and deliver services that benefit civil society. Among I4C's achievements in 2018/2019, the South Asia hub mapped the legal resources available for CSOs in Afghanistan, Bangladesh, Bhutan, India, Maldives, Nepal and Sri Lanka in response to growing demand for legal aid, identifying 728 lawyers and 204 organisations. The mapping compiles laws that impact on civic space and human rights in South Asia in an effort to counter the intensifying regional trend of closing civic space. Access to the mapping and referrals is now available, and the hub is currently building an application to connect CSOs and individual citizen activists to pro-bono and paid on-demand legal services.

1 CIVICUS Monitor rating for Afghanistan: Repressed

2 CIVICUS Monitor rating for Bangladesh: Repressed

3 CIVICUS Monitor rating for Bhutan: Obstructed

4 CIVICUS Monitor rating for India: Obstructed

5 CIVICUS Monitor rating for Maldives: Obstructed

6 CIVICUS Monitor rating for Nepal: Obstructed

7 CIVICUS Monitor rating for Pakistan: Repressed

8 CIVICUS Monitor rating for Sri Lanka: Obstructed





TESTING WHETHER PRIMARY CONSTITUENCY ACCOUNTABILITY IMPROVES RESILIENCE

During 2018 and 2019, CIVICUS and alliance partners Keystone Accountability, The Resilient Roots pilot is supporting 14 projects through co-designing Accountable Now and Instituto de Comunicación y Desarrollo are conducting a two-year pilot, under the banner of Resilient Roots, to test whether civil society that is accountable to and engaged with its primary constituents is more resilient in responding to external shocks related to closing civic space.

initiatives that boost their primary constituency accountability and is providing financial and technical support and peer-learning exchanges so that pilot partners can learn from one another.

> At the heart of the initiative is ensuring primary constituent accountability through the consistent gathering of feedback, using this feedback to inform decision making, and communicating actions taken in relation to feedback back to the primary constituents.

> Projet Jeune Leader, a participating organisation based in Madagascar, works to empower young adolescents to make healthy and informed decisions about their sexual health. Executive Director Laura Leeson shared their experience:

> "Effectively using feedback has always been a pain point for us so we were excited at the opportunity to participate. We had been documenting what we were already doing but it was in a somewhat ad hoc way and there wasn't meaningful engagement. We wanted to be accountable to our students, especially because we saw governments, donors and others weren't serving youth in fundamentally accountable ways.

"INCORPORATING PRIMARY CONSTITUENT **ACCOUNTABILITY** CHANGED OUR ORGANISATION FROM THE VERY BOTTOM TO THE VERY TOP LEVELS. IT HAS BECOME INTERNALISED. AND WE NOW CONSISTENTLY ASK 'WHAT ARE WE DOING TO BEST HELP STUDENTS AND THEIR SURROUNDING

SUPPORT SYSTEMS?"

Through participating in the programme, we realised we hadn't been closing the feedback loop. We were seeking feedback but never reporting back on how things were going, what changed, or if not, why not.

To understand the setting, we are a small organisation and our constituents are young students in rural settings. There isn't information technology to leverage for students or their parents.

Incorporating primary constituent accountability changed our organisation from the very bottom to the very top levels. It has become internalised, and we now consistently ask 'what are we doing to best help students and their surrounding support systems?'

Specifically, as a result of thinking about closing the feedback loop, we developed a bean voting system our educators use in the classroom. Our supervising staff were already doing in-person evaluations of the classes educators teach, but now students are directly involved in them as well. We have different buckets for a threepoint scale of high, moderate and low. The students are asked questions like 'Did you understand the lesson you just received?', after which they put their bean in the corresponding bucket.







One of the unexpected results of our bean voting system was that educators really like it. They appreciate the chance to receive feedback on their work and use the 'bean data' to ground conversations with their supervisors, with good scores earning them recognition and the feeling of validation. It also of course helps educators themselves be more accountable to the students.

Another lesson that we've learned is how powerful co-creating feedback mechanisms can be. As a result of the programme, we began working with school directors to create the feedback mechanisms. This has led to school directors intervening on behalf of the programme with doubtful parents. Before, some school directors were apathetic; after co-creation of the feedback mechanism, they have become extremely engaged promoters, and even 'protectors', of the programme.

We have also seen that when expanding to new areas of the country, being able to use our feedback data with government officials has been extremely useful in building trust and in convincing them of the value of the programme right from the beginning.

I believe we are fundamentally on our way to being a resilient organisation because of this Resilient Roots programme."

- Projet Jeune Leader
- Improving accountability to our students, one bean at a time
 - CIVICUS Monitor rating for Madagascar: Obstructed
 - Background on pilot partners
 - Learnings so far
 - Video on Closing the Feedback Loop

IMPROVING ANNUAL PLANNING

Between March and May 2019, CIVICUS embarked on a collective, staff-led mapping exercise to identify cross-organisational priorities and jointly set targets in order to streamline the annual planning process for 2019/2020. Immediate outcomes include an Annual Plan Summary Narrative that identifies five internal priorities:

- Putting member engagement at the heart of our work, which includes building and launching peer learning and exchange mechanisms
- Building systems and skills to expand resource mobilisation and fundraising capabilities to sustain our vision, strategy and programmes
- Reinvigorating and resourcing our People function with a focus on strategic objectives, professional development, culture, succession and accountability
- Developing IT infrastructure and ensuring an orientation towards digital/data management and security that results in the increased uptake of new technology, agile working models and fit-for-purpose metrics across areas of our work
- Building a learning organisation by intentionally strengthening our organisation-wide collaboration and change management capabilities

LEVERAGING NETWORKS TO PROMOTE ACCOUNTABILITY

AGNA is a network of 90 national associations and regional platforms working together to improve the enabling environment for civil society around the world.

A key part of a robust enabling environment is having widespread and effective accountability practices. In November 2018, working with partners from the Global Standard for CSO Accountability and Accountable Now, AGNA launched Global Accountability Week, a week of activities worldwide to draw attention to the importance of CSO accountability around the world, held from 12 to 16 November 2018.

AGNA's part of the celebrations was the launch of the Accountability and Transparency Platform, a multilingual online toolbox that features examples from around the world that showcase accountability and transparency mechanisms for CSOs that are suitable for local contexts. The platform was the creation of AGNA's Legitimacy, Transparency and Accountability Working Group, which seeks to promote sharing and learning between the network's members on how to improve public trust and the credibility of members' activities through enhancing accountability systems.

#BeAccountable
 #DynamicAccountability
 Global Standard for CSO Accountability



GROWING DIVERSITY AND INCLUSION

While promoting diversity has long been a value of the alliance, in December 2018 in Uruguay, CIVICUS launched a new workstream dedicated to growing diversity and inclusion within CSOs, and held the first global learning exchange dedicated to it. Participants from 15 countries discussed the obstacles that organisations and individuals face and have since formed DIGNA, the Diversity and Inclusion Group for Networking and Action. DIGNA now counts over 700 followers, and is growing. For more see the DIGNA Community Guidelines and follow @CIVICUSalliance.



SPEAK!ING ACROSS LINES OF DIVISION AND THE POWER OF COLLECTIVE DATA

Across 45 countries 10,477 people participated in SPEAK!, a three-day global call to action coordinated by CIVICUS from 16 to 18 November 2018. SPEAK! brought participants together through 156 locally hosted events at which people in communities 'spoke with' each other across lines of division to find common ground in the face of growing social and political polarisation.

The alliance also used the event to collect data from 22 countries on SDG 16.7.2, on responsive, inclusive, participatory and representative decision-making. People and communities spoke with each other about how to make local-level decision-making inclusive and responsive, including through workshops where people came together to collect, analyse and find pathways for achieving SDG 16.7.2. These people-powered workshops resulted in greater local action to influence decision-making. Examples include a South African businessperson who lobbied his local council for a girl's youth sports team to get access to playing fields, which the girls had previously been denied, and a youth group in Tanzania that investigated the collection and use of trash collection fees in their neighbourhood.

The data was then used to influence national dialogues and global-level debates where, as a result of advocacy using the data, questions around SDG 16.7.2 have been upgraded from Tier III to Tier II status by the UN Statistics Division / Inter-Agency Expert Group on SDG indicators. This means that the UN now classifies the indicator as conceptually clear with an internationally established methodology, which will facilitate future advocacy.

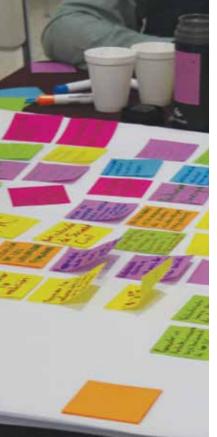
The alliance is further experimenting with models such as this that give participants the opportunity to move beyond participating to doing, including through collecting and analysing data, in an effort to become increasingly inclusive and responsive over time.

SPEAK! 2018 Report in Arabic, English,
 French and Spanish
 #TogetherWeSpeak





LESSONS (BEING) LEARNED



"SOME OF THE LESSONS WE'VE LEARNED THIS YEAR ARE GROWING PAINS - WITH THE ALLIANCE DOUBLING IN SIZE FROM JUNE 2018 TO JUNE 2019.'

2018/2019 was a year of transition for CIVICUS with a change in leadership at both the Secretary General and Board levels. Some of the lessons we've learned this year are growing pains – with the alliance doubling in size from June 2018 to June 2019. Others speak to structural, operational and strategic questions that continue to need our attention even as we act on our mandate and serve our members across the globe with limited human and financial resources.

In our 2017/2018 report, we identified five key areas for reflection and action. Progress on them is as follows:

NEED FOR MORE ACCURATE PROJECTIONS FOR GOALS AND OBJECTIVES

In 2017/2018, there were some work lags resulting from inadequate planning in advance of the implementation of the new Strategic Plan. In 2018/2019, we responded by creating an organisation-wide planning and reflection process that engaged all staff in setting goals and targets and in orienting activities toward critical learning questions. We also saw an increase in the number of staff using DevResults, our organisational monitoring and evaluation system, for evidence-based planning and reporting. While our projections still err on the ambitious side, we are putting processes in place that help us incorporate more voices into planning and be more data driven.

STAFF RETENTION AND VOICE

In the wake of the restructuring of 2017, total staff turnover was 19 per cent (with 16 per cent leaving their roles prior to the end of their contracts). This impacted on the delivery of key projects and activities and was a drain on staff morale. Challenges arising from total staff turnover, at 21 per cent in 2018/19 with 10 per cent leaving their roles prior to their contracts ending, are an issue we continue to deal with. While the causes of turnover are complex, steps taken in 2018/2019 to ensure greater staff input and voice in accordance with our values, particularly in relation to transparency and participation, include greater use of Workplace, our internal staff communication platform, and an effort to improve decision-making across the secretariat, including through the functioning of the Programme Management Forum and refinement of the secretariat's delegated and financial authorities.

IMPROVISED SYSTEMS

In 2017/2018, rapid growth in activities and programming caused a significant stress on operations and financial systems. While the number of alliance activities facilitated by the secretariat has levelled off in 2018/2019, we know through the feedback and complaints mechanism that the processing time of sub-grants remains problematic, with particular challenges in certain countries. In some cases, banking and financial regulations make it impossible to shorten wait times; in others, we can continue to improve through faster processing.



GROWING MEMBER ENGAGEMENT

Since the implementation of the revised Membership Policy in responding to member needs and aspirations.



EFFORTS FOR BETTER LINGUISTIC INCLUSION OF FRENCH AND SPANISH-SPEAKING MEMBERS

Ensuring that French and Spanish-speaking members of the alliance were and are consistently engaged was a key challenge identified in 2017/2018. We made progress in 2018/2019 through an overall improvement in Spanish communications outreach and specifically by:

- 1) installing real-time translation software so colleagues can communicate in Spanish with Crisis Response Fund applicants and recipients, which resulted in a doubling of the number of applications and an increase in the number of grant recipients from Spanish-speaking countries; and
- 2) the launch of Spanish language @CIVICUSalliance Twitter. French language outreach also improved in 2018/2019; however, with it have come higher engagement expectations from Frenchand Spanish-speaking members which we cannot yet consistently meet. In 2019/2020 we will work on continuing to improve French and Spanish language engagement as well as other alliance languages, including Arabic and Portuguese.

November 2018, there has been a significant uptake of the vision of working together as a true alliance, including through the launch of the CIVICUS Solidarity Fund. However, given that membership doubled in 2018/2019, one of the challenges for 2019/2020, articulated further on p. 35, will be determining what membership engagement means as the alliance continues to grow and how the secretariat will position itself in



In addition, 2018/2019 also revealed related challenges and new opportunities for growth. They include:

• ADJUSTING TO THE OPPORTUNITY OF NEW LEADERSHIP

Two lessons we are learning are that transitions require adjustments from all sides and that leadership is personal. It had been six years since the organisation welcomed a new Secretary General and three since it had a new Board Chair.

New leadership is a tremendous opportunity for the secretariat and the alliance to grow, adapt and change. It is also a challenge to build the necessary relationships and new ways of working, which take time, and to think together strategically so that the alliance, the staff, the Secretary General, the Board members and the Board Chair are all optimally positioned to complement each other.

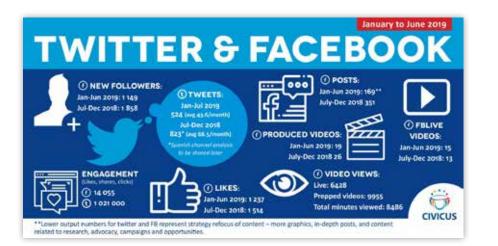
DEFINING OUR EVOLVING ROLE AND UNDERSTANDING OUR UNIQUE ADDED VALUE

In addition to new leadership, and as we begin to see the effects of our Strategic Plan in practice, we are working to define our ever-evolving role as a secretariat – in particular in the face of the doubling of our membership and in realising the need for adjustments to parts of our Strategic Plan.

Key questions we're living include those of how and where our unique added value should be realised, given a growing alliance, and where we as a secretariat can add most value and prioritise our activities and focus in light of continued closing civic space in much of the world. Part of this is to improve our understanding of where and how we have made the most impact in the past, as we learned in 2017/2018. It is equally important that, while working as an alliance, we identify where the unique combination of skills and capacities the alliance brings can be applied to make a difference, given evolving conditions, and then create structures through which we can do so strategically.

From August to November 2019, we are conducting a mid-term strategic review to assess these questions and make the necessary adjustments to our Strategic Plan and the ways we operate.

"NEW LEADERSHIP
IS A TREMENDOUS
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ADAPT AND CHANGE."



MANAGING 4.000 NEW EXPECTATIONS

CIVICUS has always prided itself on close relationships across the alliance. Historically, there was a sub-set of around 250 extremely active alliance members, many of them voting members who were well-known to the secretariat, with the rest of the alliance engaging occasionally and as projects and activities were of interest to them. This meant that the most active members and staff had a close working relationship and members often expected a high level of responsiveness to their requests, such as support for UN advocacy.

The doubling of membership in 2018/2019 was a surprise and as a result we are still thinking through the implications for how staff use their time, how we position membership and set expectations, and how we get to know and forge relationships with the 4,000 new members of the alliance.

We know already from our Annual Constituency Survey that it is a work in progress through the results of our net promoter score (NPS) metric.

NPS is graded on an index of -100 to 100 and captures the willingness of those with whom the secretariat engages to recommend CIVICUS activities and the alliance offer to others. NPS is calculated through three surveys in Spanish, French, and English. Results are grouped into detractors, neutrals, and promoters.

In 2017/2018, CIVICUS's NPS was 42 (weighting each language group equally regardless of number of respondents and taking the average of 46 English, 23 French, 56 Spanish). 42 is considered a strong score in the civil society sector. In 2018/2019, NPS scores for English and French remained roughly the same (42 and 22 respectively) and 38 for Spanish, making the average 34. Looking across all language groups, 16 per cent of survey respondents were detractors; 26 per cent neutrals; and 58 per cent promoters. Calculated across languages, the NPS score for 2018/19 would be 42. While there has been some movement, in particular the lower Spanish score, what we believe to be most notable is the doubling in the number of respondents and the 26 per cent of respondents who fall in the neutral category. We believe this result is a signal that we have not met the expectations of Spanish speaking alliance members or made clear enough what new members can expect from being a part of the alliance.

"THE DOUBLING OF MEMBERSHIP IN 2018/2019
WAS A SURPRISE AND AS A RESULT WE ARE STILL
THINKING THROUGH THE IMPLICATIONS FOR
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THE 4,000 NEW MEMBERS OF THE ALLIANCE."

One initial step is that we are framing institutional guidelines and criteria for engagement that prioritise working in partnership and make more transparent the decision-making about whom the alliance forges partnerships with and to what ends. Strategically this means that the secretariat is living its values and using its influence for alliance members to work together wherever possible, thus supporting our existing strategy and vision. Practically, we anticipate this will mean fewer individual requests from members and greater clarity about expectations.

• ENGAGING MORE BROADLY AND BUILDING MOVEMENTS

For many years in our State of Civil Society Report we have shared knowledge about the important and emerging roles of social movements. One of the exciting and necessary new areas of focus in 2018/2019 has been a more consistent focus on bringing social movements and a broader diversity of actors into the alliance as key constituents and allies, including in protecting and defending civic space. In embarking on this work, we have realised that we need to reorient the secretariat's current structure and ways of operating to identify and build direct relationships with emerging movements and connect movements with each other. We are currently rethinking the secretariat's role and its added value for social movements. As a first step, we are listening to the alliance, reaching out to social movements and piloting a youth co-creation initiative in which young leaders are designing a mechanism for supporting movement leaders and intersectional movements across issues and geographies.

• EFFECTIVE PARTNERSHIPS MEAN HUMILITY AND SHARING CREDIT

Particularly in this year of transition, growth and complexity, we have learned how essential partnerships and the power of togetherness are across the alliance – whether or not the secretariat is involved.

In the preparation of this report, we spoke with members of the alliance who reminded us of the role of humility, the importance of sharing credit and the powerful effect of celebrating progress. We can do better and – together – we will. As always, we invite you to share your ideas and feedback. They will help ensure that the CIVICUS alliance moves closer to achieving its vision. Thank you for all you do.

"WE ARE LISTENING TO THE ALLIANCE. REACHING OUT TO SOCIAL MOVEMENTS AND PILOTING A YOUTH CO-CREATION INITIATIVE IN WHICH YOUNG LEADERS ARE DESIGNING A MECHANISM FOR SUPPORTING MOVEMENT LEADERS AND INTERSECTIONAL MOVEMENTS **ACROSS ISSUES AND** GEOGRAPHIES.



CIVICUS's financial position is on solid footing. The audited 18/19 aggregate financial statements reflect:









19 donors including global institutions, regional bodies, national governments, foundations, civil society organisations, and academia made programmes and initiatives across all four Strategic Goals possible. Highlights include:

16% OF TOTAL
EXPENDITURE
AND 23% OF
TOTAL PROGRAMME
EXPENDITURE
DISTRIBUTED AS
SUB-GRANTS

USD \$10,579,998
SUPPORT BY DONORS
(38% PROJECT
ACTIVITIES;
62% CORE SUPPORT)

the Strategic Plan.

Anticipated resource trajectory for 19/20 is aligned with the scale of ambition outlined in

CIVICUS'S **TOP 4 FUNDERS** AND WHAT % THEY CONTRIBUTED TO TOTAL INCOME:

DUTCH MFA

US\$2,848,878, 27%

SWEDISH INTERNATIONAL DEVELOPMENT
COOPERATION AGENCY

US\$2,140,962, 20%

FORD FOUNDATION

US\$1,568,081, 15%

EUROPEAN COMMISSION

US\$823,929, 8%



WHAT WE HAVE ACHIEVED TOGETHER

52,424



POLICY/LEGISLATIVE CHANGES LINKED WITH ADVOCACY WORK



24 RESPONDING TO CIVIC SPACE EMERGENCIES

ALLIANCE MEMBERSHIP DOUBLED IN 2018/2019 FROM **4,121** TO 8,008



24% of civicus members under age 30



36 ORGANISATIONS 62%









798 MEMBERS REGULARLY ENGAGED IN CIVICUS ACTIVITIES



695 MEDIA PIECES PUBLISHED

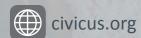
7% GENDER PAY GAP

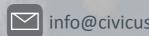


CO2 CO2 EMISSIONS (FROM 2017/2018 TO 2018/2019)



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